

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Rate increase 2024-00010
Date: Thursday, May 23, 2024 8:52:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Linda Messmer [REDACTED]
Sent: Wednesday, May 22, 2024 2:49 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Rate increase

[REDACTED]

I understand everyone wants more money I DO TOO!!!! I am a senior citizen and all these increases are making me sick! Then 'experts' want to make a big deal when we get a \$50 raise. A couple years ago we got a huge increase but by the time it hit our accounts inflation had doubled over our increase. So that was wiped out but KEP gets a raise! The water goes up every 6 months but we aren't allowed to know what that rate is. Now the gas want their share. Teachers want more. Our young adults want more and the seniors get pushed to the back burner. We can write and plead but it doesn't do any good most of time. When will it all end?

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry 2024-00010
Date: Thursday, May 23, 2024 8:50:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, May 22, 2024 7:25 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, May 21, 2024 7:34 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, May 21, 2024 at 7:33 PM

Name: Debora Stacy
Address: [REDACTED]
City: West liberty
State: Kentucky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Morgan county water district

State the nature of your concern: I attended a Morgan County Water Board meeting on 5/13/2024. There were several things discussed during this meeting. One item was the discussion as to whether these board meetings could be recorded. Another item brought up during the meeting, by new board member, Chris Adams, was the golf tournament that over \$7000 of Morgan County Water District money was spent to hold. During the PSC hearing, Mr. Elam said the tournament was held to raise money for flood victims of Eastern Kentucky. During this meeting Mr. Adams discovered that MCWD had started planning this tournament two months before the flood and asked how they knew there was going to be a flood. There were numerous charges being questioned from \$115.00 to Mi Acapulco to \$8.54 charge to

McDonalds in March of 2024. There was numerous charges to florists and other restaurants. That is just a few of the charges questioned during this meeting. I will say that it is refreshing to see Mr. Adams on the board as he appears to be very interested in ensuring money is spent efficiently. They discussed bills they were still behind on. They are still over a hundred thousand dollars behind to Cave Run Water which supplies the item that we purchase.. they have yet to pay one bill to them from 2024. Their excuse for not paying was they had not received an invoice, I wonder if that excuse would work for a MCWD customer. It certainly would not, the customer would be disconnected. Also, being behind on bills does not seem to curb their spending. They continue to pay for things that are not necessary expenses for operation. They are now looking at purchasing a \$32000 billing system that will then tack on \$5000 a year extra expenses for MCWD. People in Morgan County have a lot of concerns. I am not the only person that has concerns as you can see from the numerous complaints you have received. I have zero issues with the employees of MCWD. I actually feel for the employees, considering they are working for a company that is buying time every day by moving one fund to another fund and operating in the red and continuing to add to the red. At what point do these suppliers say you are too far behind and we can not supply you till you get caught up. The problem lies with management. Mr. Elam is allowed to dance around things until he gets what he has requested. The board tabled the issue of additional employees in September but Mr. Elam found a way around it by getting Gateway involved. During the PSC hearing, Mr. Elam was asked did he not realize he didn't have the money to pay these employees when Gateway paying the employees would cease. He said he did not. I think that insults everyone's intelligence when he knew that they are behind on several bills and operating in the red. They were behind to Cave Run Water and still behind at this time and before that they were behind to City of West Liberty. They were behind on Enterprise. It appears that priorities are golf tournaments, eating out, career day, Amazon and flowers. I hope that the PSC will check into these discrepancies. I hope that you will put a cease to frivolous spending and place responsibility on MCWD to operate more efficiently and manage their money better. I saw the board vote to keep employees from dropping their kids off at school. I would say this is so minor compared to the gross spending and little care the management shows for operating in the red. They keep adding on extra expenses assuming you will decide to continue raising the bills and making water so ridiculously expensive that people will not be able to afford it. I have seen people move from other counties due to ridiculous water bills. I have lived in Morgan County since I was 6 years old.. My father's family has been here for generations. I would like this county to be affordable to where my children and grandchildren can live here but at the rate this water is raising, a lot of people will look to live elsewhere. This in turn will hurt business and revenue for the county. Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry 2024-00010
Date: Thursday, May 23, 2024 8:49:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, May 23, 2024 7:28 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, May 22, 2024 6:58 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, May 22, 2024 at 6:57 PM

Name: Louis ansart
Address: [REDACTED]
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan county water district
State the nature of your concern: The high rate increase in our water bills.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry 2024-00010
Date: Thursday, May 23, 2024 8:48:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, May 23, 2024 7:29 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, May 22, 2024 6:56 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, May 22, 2024 at 6:56 PM

Name: Tiffany moeller
Address: [REDACTED]
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan county water district
State the nature of your concern: The high rate increase in our water bills.
Have you contacted the utility about the problem: Yes
